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managed archiving service



Cloud-based delivery of Enterprise Vault™ in a secure, reliable managed service

Datalink managed archiving service automates data storage, retention, and discovery of unstructured information while reducing IT costs, simplifying management, and minimizing risk. A Software as a Service configuration of Symantec™ Enterprise Vault™, Datalink managed archiving addresses the complexity and demands of storage growth, eDiscovery, resource shortages, and more. Our highly trained experts know archiving and the many operational, legal, and regulatory compliance issues associated with data storage. Leverage our decades of expertise to help protect your organization's business-critical information.

WHY DATALINK

- We are the largest Symantec Technical Support Partner with more than 30 Datalink engineers providing support for Symantec products.
- Our management and support services teams offer decades of Enterprise Vault experience and can quickly diagnose problems and find solutions.
- Through comprehensive monitoring, we always know what's happening in your environment, and our 24x7 support center ensures we're there when you need us.
- Our expertise spans all phases of archiving from design and deployment to management and ongoing support.

DATALINK MANAGED ARCHIVING COMBINES THE TRUSTED POWER OF SYMANTEC ENTERPRISE VAULT WITH THE SIMPLICITY OF A MANAGED SERVICE TO PROVIDE STABILITY AND SECURITY.

Managing email and file archiving, as well as administering efficient data storage, is a time-consuming effort that requires a dedicated staff with a highly specialized skill set.

This entire, lengthy process is simplified with Datalink's managed archiving service. We can manage either hosted Enterprise Vault or on-premise Enterprise Vault environments, providing the utmost flexibility for managing your archiving environment.

Disparate sources of information are all managed and archived under one roof and maintained by a dedicated team of archiving specialists. No longer do you have to be deeply involved in, or inconvenienced by, the retention process.

And because this service is delivered in the cloud, you get the power of Enterprise Vault without having the significant infrastructure, hardware, and software costs. All updates, patches, and major upgrades are included, ensuring that your platform is always current with the newest features and the latest benefits. Administration of your Enterprise Vault environment includes incident and service requests and problem management. In addition, we conduct operational and service reviews at regular intervals.

BENEFITS OF MANAGED ARCHIVING

- Cloud computing paradigm and SaaS model virtually eliminate capital expenses.
- Universal deduplication provides better data compression while the offloading of data lowers the cost of storage tiers, offering more control over the storage environment.
- Optimized storage consumption makes archiving more efficient, reducing backup windows and accelerating restores.
- Simplified mailbox management frees users from quota constraints.
- High-availability data centers guarantee that email archives and data files are protected and secure.
- Deduplication combined with optimized single-instance storage (OSIS) reduces archive footprint for better total cost of ownership.
- Intelligent archiving enables selective retention of critical versus non-critical information, reducing costs associated with eDiscovery.
- Achieve faster disaster recovery capabilities via the absence of extraneous email stores on individual desktops.

ARCHIVING: THE CIO'S BEST DEFENSE AGAINST RISK

Many businesses do not perceive archiving as a critical business requirement. Yet archiving is the single most effective way to achieve disaster preparedness, address productivity, and confidently mitigate risk.

Manual processes, limited accessibility, and lack of control over unstructured data are all factors that make your business vulnerable. By offering a secure, organized framework to control processes and manage your company's most valuable asset – information – archiving is the most effective way to manage risk. And Datalink's managed archiving service is the most cost-effective way to ease IT resource demands, trim capital expenditures, satisfy regulatory requirements, and advance business continuity efforts.



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BENEFIT FROM INDUSTRY-LEADING SUPPORT

Our managed archiving service leverages the expertise of Datalink OneCall™ Support Services. The same people who service your account for traditional support will manage your email and file system archiving. This level of continuity and our familiarity and understanding of your environment allow for a smooth transition from your internal staff to our remote administrators.

Are you getting the most out of your Enterprise Vault investment?

If you're already using Enterprise Vault, we can help you take your data management to the next level by optimizing what you have. Our assessment tools identify the best approach for addressing storage complexity and growth, and we can also help you maximize your data protection strategy so you can rest assured that your vital business information is protected and recoverable.

High level of technical competency for Symantec environments

Since 1995, we have partnered with Symantec to deliver complete data storage and protection solutions to our clients. As the largest Symantec Technical Support Partner, we provide ongoing, responsive, and engineering-led support for Symantec products. Eighty-percent of Datalink OneCall support engineers hold technical certifications from Symantec.

We also design, deploy, and support a host of data protection technologies from innovators such as Data Domain®, Quantum®, Oracle®, Spectra Logic®, and others. Leveraging our cross-functional experience and our numerous certifications from each of these partners, we are well prepared to take a holistic approach to solving solutions-based incidents.

Making IT happen

A complete data center solutions and services provider, Datalink helps Fortune 500 and mid-tier enterprises get the most from every IT investment – with storage, server, and network expertise across the infrastructure. We deliver greater business results throughout, designing what we sell, deploying what we design, and supporting what we deliver.

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